



# **NSW Government response**

Joint Standing Committee on Road Safety  
(Staysafe)

*Support for rural and regional learner drivers*

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# 1. Accessing original identification documents as the ‘first hurdle’

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## 1.1 *Recommendation 1*

The Committee recommends that the Department of Customer Service review how access to identification documentation can be improved and streamlined.

### 1.1.1 NSW Government response

#### **Support in principle**

Transport for NSW, working jointly with the NSW Department of Customer Service, will consider potential accessibility and streamlining opportunities using digital identity documentation for Proof of Identity (POI) processes, that are consistent with the National Identity Proofing Guidelines.

Transport for NSW has POI policies in place for driver licences in NSW, based on the National Identity Proofing Guidelines (NIPG), which Service NSW complies with when managing an application for a driver licence. Road agencies in all Australian states and territories have agreed to implement the NIPG. Commonwealth agencies such as the Australian Passport office and Department of Home Affairs also adhere to the NIPG. The NIPG sits under the National Identity Security Strategy, which has been endorsed by all State and Territory Governments and the Commonwealth Government. The NSW Government supports the current review of the NIPG being led by the Department of Home Affairs.

The NSW Government understands that some people face challenges in providing sufficient identification documents when applying for a driver licence. To this end, a range of documents can be considered when assessing the legitimacy of an identity; non-standard processes are also in place to help customers who cannot access specific documentation to establish their identity when making a licence application. This ensures that the integrity and security of driver licences is maintained while meeting customers’ needs.

## 1.2 *Recommendation 2*

The Committee recommends that the Department of Customer Service consider subsidising or waiving the cost of obtaining identification documentation when rural and regional residents apply for a driver licence.

### 1.2.1 NSW Government response

#### **Support in principle**

The NSW Government supports a targeted approach to waiving the cost of key identification documentation that focuses on those in need statewide.

Consistent with this approach, Births Deaths and Marriages (BDM) within the NSW Department of Customer Service will continue to assist vulnerable customers, including those in rural and regional areas, in accessing life event certificates (including Birth, Death, Marriage & Change of Name certificates). The BDM has authority to waive fees to documentation it issues to assist vulnerable customers in some circumstances. Circumstances considered depend on a customer’s specific situation and include, but are not limited to:

- Compassionate grounds including natural disaster
- Registry service breakdown
- Members of the Stolen Generations
- Applicants affected by forced adoptions
- Vulnerable people including domestic violence, homelessness, poverty, disability and personal disaster
- Persons released from correctional facilities.

Service NSW, when issuing Photo Card and Driver Licences on behalf of Transport for NSW, can also waive fees in certain instances in accordance with Transport for NSW policies, including eligible pensioners and customers impacted by declared disasters.

Service NSW may also work with a partner agency to waive fees based on a customer's circumstances (e.g., extreme distress) on a case-by-case basis.

## 2. Literacy and numeracy challenges

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### 2.1 Recommendation 3

The Committee recommends that Transport for NSW review the Driver Knowledge Test, including the format in which it is delivered, to ensure the text is accessible to people who experience literacy and numeracy difficulties and people with disability.

#### 2.1.1 NSW Government response

##### Support

The [NSW 2026 Road Safety Action Plan \(RSAP\)](#), launched on 24 April 2022, continues the commitment to deliver the Graduated Licensing Scheme, including introducing a new Online Learner Licence.

The new system will provide an integrated learning environment to enable learner licence applicants to work through interactive learning modules at their own pace, before completing a knowledge test. Similar platforms are operating in Queensland, Victoria and South Australia.

The Online Learner Licence will cover critical road rules and road safety information in an engaging way, with a focus on learning and testing that is more visual and interactive compared with existing written resources. Development of the new Online Learner Licence will include a review of the test component to ensure language is in Plain English, and clear for a diverse range of learners with different needs.

The new Online Learner Licence also has the potential to be delivered in community and non-English languages which Transport for NSW will explore, alongside the use of text-to-speech features, after implementation.

## 3. Inadequate access to driving programs

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### 3.1 Recommendation 4

The Committee recommends that Transport for NSW expand the Safer Drivers Course to make it available to persons above 25 years of age in rural and regional areas.

#### 3.1.1 NSW Government response

##### Noted

The Safer Drivers Course was launched in July 2013 by the NSW Government. The Course was designed by a board of independent road safety experts specifically for young drivers to address the higher crash risks they encounter, particularly in their first six months of driving solo.

The design of the course is based on adolescent cognitive developmental principles and best practice in young driver education, rather than being designed to meet broad education needs and styles of drivers of all ages. The course is based on young drivers' unique challenges (e.g. coping with peer pressure in the car) and their behavioural choices. The course highlights low risk driving strategies and reiterates the importance of extended supervised driving.

At successful completion, learner drivers under 25 years of age and who have at least 50 hours of logged on-road driving experience, receive 20 hours of credit towards the requirement of 120 hours of supervised driving (logbook hours). Transport for NSW data shows only a minority (12 per cent) of people who obtain a learner licence in country areas of NSW do so after 25 years of age. As the course is not designed for this cohort, it is unlikely to deliver the same benefit or be as relevant a learning experience for an older learner driver.

Learners aged over the age of 25 are also less likely to be attracted to the program as they would not receive the benefit of driving hours credit towards logbook hours (they do not have the requirement to complete 120 hours of supervised driving).

### 3.2 Recommendation 5

The Committee recommends that Transport for NSW waive the fee for participation in the Safer Drivers Course for people in rural and regional areas.

#### 3.2.1 NSW Government response

##### Support in principle

The NSW Government wants all young drivers to be able to attend a course and learn how to become safer drivers. The [Safer Drivers Course](#) is available to all eligible young learners, including those in vulnerable communities in regional and rural areas who can face extra challenges in obtaining a licence. The course is set at a consistent participant fee capped at \$140 per learner, with the NSW Government meeting any additional provider costs above this fee.

Over the last three years 37% of all eligible learner drivers completed a Safer Driver Course. In 2020/2021 alone, more than 36,000 learner drivers participated in the SDC. 45 per cent (approximately 16,000) were from non-metropolitan areas.

The NSW Government takes a targeted approach to further subsidising the full cost of the course by providing and funding the Safer Drivers Course Disadvantaged Young Driver Initiative. This is so that young drivers in need, whether they are in regional or metropolitan areas, can access the course.

Since 2016, the Safer Drivers Course Disadvantage Young Learner Driver Initiative has helped young drivers from disadvantaged backgrounds unable to pay the \$140 participant fee. 1,000 fully subsidised Safer Drivers Course places are offered per year, which are available to all eligible young learners including those in regional and rural areas. Eligible young drivers include those who hold a current Health Care Card or Pensioner Concession Card issued, individuals currently or previously in Out of Home Care or, or participants of the Driver Licensing Access Program (DLAP).

The NSW Government remains committed to this targeted approach to fully subsidising the course.

Transport for NSW will continue to proactively promote the initiative, including in regional and rural areas where there are vulnerable communities, and continue to monitor uptake. Transport for NSW will also consider options to further expand available places if demand grows.

### **3.3 Recommendation 6**

The Committee recommends that Transport for NSW streamline the Safer Drivers Course application process so that applications can be lodged online and that applicants are provided with a list of local course providers.

#### **3.3.1 NSW Government response**

##### **Support**

The Safer Drivers Course is available in almost 250 locations across NSW. Learner drivers can find their nearest provider (by entering their suburb or postcode) in a search tool available on the [Service NSW website](#). They receive a list of all providers within a 20km radius of their selected area. Drivers can also review the comprehensive list of all providers.

Links to the providers' website and contact details are also available online. Drivers can book and pay for their preferred upcoming course online via the accredited provider's website or contact the provider directly.

### **3.4 Recommendation 7**

The Committee recommends that Transport for NSW make the Driver Licensing Access Program available in all rural and regional local government areas.

#### **3.4.1 NSW Government response**

##### **Support**

The [Driver Licensing Access Program](#) (DLAP) delivers driver licensing services across over 70 locations in NSW.

Geographic coverage of DLAP was expanded in 2021 and is currently delivering across more than 150 communities, with a strong focus on rural and remote locations and other vulnerable communities. Many providers offer the service as a 'hub and spoke' model, servicing across several local government areas, rather than being restricted to a specific location. This helps providers - who are a mix of large charities

and non-government organisations, educational institutions, refugee specialists, and Aboriginal businesses - be responsive to local needs.

As committed in the 2026 RSAP, Transport for NSW will continue to expand the delivery of DLAP over the next five years. This will include exploring opportunities to further service areas of need in regional and rural NSW.

### **3.5 Recommendation 8**

The Committee recommends that Transport for NSW review the Driver Licensing Access Program with a view to making the program ongoing in rural and regional areas.

#### **3.5.1 NSW Government response**

##### **Support**

In 2020, the NSW Government completed an independent review of the DLAP. Findings confirmed the program is based on best-practice methods of delivery, underpinned by an evidence-based approach, and that the program service model was flexible and adaptive to meet the needs of people and communities in NSW.

Services under DLAP are free and available for all communities across NSW experiencing disadvantage in accessing the licensing system. This includes rural and regional areas and extends to Aboriginal and resettlement communities, vulnerable young people and other people experiencing social and economic hardship.

Through the 2026 RSAP, the NSW Government has committed to continue this established and highly valued program, as well as expand delivery over the next five years.

### **3.6 Recommendation 9**

The Committee recommends that the NSW Government liaise with the Australian Government to review eligibility criteria for participation in the Keys2Drive Program with a view to making it more accessible.

#### **3.6.1 NSW Government response**

##### **Support in principle**

The Key2Drive program is an Australian Government-funded program providing learner drivers of any age and their supervisors (e.g. parents) a free 60-minute driving lesson with an accredited professional driving instructor.

In April 2022, Transport for NSW spoke to representatives of the Australian Government about an evaluation of the Keys2Drive program. The NSW Government will continue to liaise with the Australian Government regarding a potential review of eligibility criteria of the program.



## 4. Insufficient information about driving programs

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### 4.1 Recommendation 10

The Committee recommends that Transport for NSW investigate the creation of a data-sharing portal for local councils and driver mentoring programs so that information can be shared between them, and this consolidated information be made available to the public.

#### 4.1.1 NSW Government response

##### Support

As part of the 2026 RSAP Transport for NSW launched the first phase of a new online '[Towards Zero Collaboration Hub](#)' in September 2022, a centralised platform to host resources and links to relevant information. The first phase of the Hub is publicly available, including to all councils and members of the community with an interest in road safety. The Hub will be further enhanced over the life of the 2026 RSAP.

The Hub will allow for knowledge transfer among councils to enhance local leadership and enable collaboration between councils, communities, local businesses, road safety advocates, industry stakeholders and Transport for NSW. This in turn will help deliver safety outcomes and facilitate local community action.

Local councils and community organisations will be supported to implement effective road safety strategies in their community as the Hub will:

- provide access to up-to-date road crash data, research, training, learning resources and best practices in road safety planning, design, management and leadership
- help access education programs, learning resources and communications to support behaviour change initiatives targeting vulnerable road users on local roads
- improve understanding of the [Safe System](#) approach.

As part of the 2026 RSAP, the NSW Government also committed to developing a new online Road Safety Education Centre for NSW. The NSW Government has a broad range of road safety education resources and supporting information for road users, relevant to different life stages (from early childhood, through to older road users).

The Centre will draw together and co-ordinate education resources, as well as link to resources and programs in NSW to support safe transport and road safety outcomes. This will include material and programs relevant to young learner drivers in NSW.

## 5. Lack of access to driving instructors

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### 5.1 Recommendation 11

The Committee recommends that Transport for NSW investigate implementing structured mentoring programs for rural and regional learner drivers in consultation with local councils.

#### 5.1.1 NSW Government response

##### Support in principle

Transport for NSW delivers a series of 'Helping Learner Drivers Become Safer Drivers' workshops in partnership with participating councils in the Local Government Road Safety Program. Workshops support parents/guardians or volunteer mentors of learner drivers understand the NSW Graduated Licensing Scheme.

To evolve the content of 'Helping Learner Drivers Become Safer Drivers' workshops, Transport for NSW is also developing a digital supervising driver resource. This will offer standardised learning modules aligned with the NSW Graduated Licensing Scheme and novice driver best practice learning principles. It is currently planned to be made available online in early 2023 so that it is accessible to all potential mentors, supervising drivers, and for use or promotion by local councils.

As part of the 2026 RSAP, the NSW Government committed to developing a new online Road Safety Education Centre for NSW. The Centre will draw together and co-ordinate road safety education resources relevant to different life stages (from early childhood, through to older road users), as well as link to programs in NSW to support safe transport and road safety outcomes.

The Driver Licensing Access Program (DLAP) also offers free, culturally appropriate support, including access to Learner Driver Mentoring Programs to customers in NSW experiencing disadvantage in accessing the licensing system. Volunteer mentors of the Learner Driver Mentoring Programs complete the 'Helping Learner Drivers Become Safer Drivers' workshop or equivalent before providing unpaid learner driver supervision. Organisations offering such programs can be funded through the Community Road Safety Grants program.

### 5.2 Recommendation 12

The Committee recommends that Transport for NSW offer formal road safety training for parents or guardians supervising learner drivers.

#### 5.2.1 NSW Government response

##### Support

Transport for NSW currently offers free 'Helping Learner Drivers Become Safer Drivers' workshops across NSW. Workshops are designed to support parents and supervisors of learner drivers become confident and effective supervisors.

The session includes practical advice about current driving rules and requirements for L and P platers, how learners benefit from supervised on-road driving, the role of the supervising driver, the importance of on-road driving experience, how supervisors can help make learning to drive a safe and positive experience, tips for using the learner driver logbook and the importance of providing constructive feedback.

Workshops are run by Transport for NSW, local council Road Safety Officers and contractors across NSW, including border communities. Sessions are promoted on the Transport for NSW website and on local government websites. In response to the COVID pandemic, workshops have increasingly been provided online, with greater uptake.

To further increase accessibility for all supervising drivers, Transport for NSW is developing a digital supervising driver resource to evolve the content of current 'Helping Learner Drivers Become Safer Drivers' workshops.

As part of the 2026 RSAP, the NSW Government also committed to developing a new online Road Safety Education Centre for NSW. The Centre will draw together and co-ordinate road safety education resources relevant to different life stages (from early childhood, through to older road users), as well as link to programs in NSW to support safe transport and road safety outcomes.

### **5.3 Recommendation 13**

The Committee recommends that Transport for NSW subsidise professional driving lessons for rural and regional learner drivers.

#### **5.3.1 NSW Government response**

##### **Support in principle**

While learner drivers are not required to undergo training from a professional driving instructor, the NSW Government helps learner drivers in rural and regional NSW, in particular those in need, with programs that allow them to gain supervised driving experience.

Transport for NSW provides targeted driver licensing support to young drivers, including those in regional and rural communities, via the Driver Licensing Access Program (DLAP). Services include:

- assistance with access to '3 for 1' structured driving lessons: a one-hour structured driving lesson with a fully licensed driving instructor that can be recorded as three hours driving in the logbook
- access to the Safer Drivers Course, also available for free through DLAP
- access to the 'Keys 2 Drive' program: learner drivers of any age and their supervisors (e.g. parents) can access a free 60-minutes driving lesson with an accredited professional driving instructor and is an initiative of the Australian Government
- access to learner driver supervision under DLAP via Learner Driver Mentoring Programs.

### **5.4 Recommendation 14**

The Committee recommends that Transport for NSW develop a program to increase the number of rural and regional driving instructors.

#### **5.4.1 NSW Government response**

##### **Noted**

Transport for NSW is committed to improving learner drivers' access to qualified driving instructors across the state by making it simpler for instructors to obtain and maintain their licence.

To support licensing of driving instructors, turnaround times in issuing a driving instructor licence were improved in 2021-22. Transport for NSW is also launching an online application process in 2022-23 to further uplift access to instructor licensing.

Under the *Driving Instructor Act 1992* (NSW), exemptions may be provided for the requirement to hold a driving instructors' licence. Under this exemption NSW Police officers have delivered driving instruction in remote NSW, where professional driving instructor services may be limited.

There are currently 4,285 active light vehicle driving instructors in NSW. 25 per cent of currently licenced instructors are in regional NSW, proportionate to the number of learner drivers from a rural and regional area (21 per cent). This equates to 14 light vehicle driving instructors available for every 1,000 students in a rural and regional area (noting that services may be more dispersed over a larger geographical area), compared to 11 instructors per 1,000 students in the Greater Sydney area.

The NSW Government also subsidises the Safer Drivers Course, which includes delivery of an in-vehicle module required to be facilitated by licensed driving instructors. In 2020-21, 45 per cent of the total Safer Drivers Course subsidies paid by Transport for NSW for course participation was for courses delivered in rural and regional NSW.

Transport for NSW will continue working with driver training industry bodies so all learner drivers in NSW can continue to access quality driver training services.

## **5.5 Recommendation 15**

The Committee recommends that Transport for NSW consider that a learner driver be able to apply for the provisional 1 licence without completing 120 hours of driving if a qualified driving instructor believes that they are competent in their driving skills. That Transport for NSW investigate options to reduce the number of hours.

### **5.5.1 NSW Government response**

#### **Noted**

There are currently no plans to change the number of supervised driving hours that a learner driver in NSW must complete before attempting a driving test.

Research shows that young drivers have higher crash risks because of:

- development of cognitive, perceptual skills in adolescent brains
- the lack of driving experience which means poor ability to anticipate, identify, and react to hazards
- a propensity to take intentional risks and be over-confident about their driving ability.

A learner driver may be competent in basic vehicle handling skills, but still lack higher order driving experience and low risk driving strategies to be safe on the road.

The Australian Graduated Licensing Scheme Policy Framework was approved in 2014 by the Transport Infrastructure Council and adopted by all jurisdictions. High levels of supervised driving experience in a range of conditions before driving solo was identified as a key component of an effective Graduated Licensing System. The NSW requirement to complete 120 supervised driving hours is based on studies where young drivers with that number of supervised hours had up to 35 per cent fewer crashes than those who with only 41 to 47 hours. Without extensive supervised driving, learners may not gain complex driving experience until they are driving solo.

The NSW Graduated Licensing Scheme follows the *exemplar model* in the Australian Graduated Licensing Scheme Policy Framework and maximises the development of driving skills via practice over time. However, the NSW Government recognises the supervised driving hours requirement can be a challenge for some younger drivers and their families.

If learners complete a structured driving lesson ('3 for 1' scheme) or participate in the Safer Drivers Course the NSW Government provides bonus driving hours. Learners can earn a maximum of 20 bonus hours as credit for completing up to 10 hours of professional lessons. Completing the Safer Driver Course provides a further 20 bonus hours. Help is also available to disadvantaged rural and regional learners (both practically and financially) to complete their supervised driving via the Driver Licensing Access Program.

## 6. Access to safe vehicles

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### 6.1 *Recommendation 16*

The Committee recommends that Transport for NSW investigate a vehicle accessibility scheme to assist with the purchase or hire safe vehicles for rural and regional learner drivers.

#### 6.1.1 NSW Government response

##### **Support**

The NSW Government recognises that access to newer vehicles that are equipped with safety technology and features is critical to reducing young driver trauma, particularly in rural and regional areas.

As part of the NSW 2026 RSAP, the NSW Government has committed to a vehicle renewal program to provide former fleet vehicles from Government and corporate partners to younger and disadvantaged drivers in NSW. The 2026 RSAP also includes a commitment to consider further options to remove less safe vehicles from the system for high-risk categories of drivers.

An initial pilot of a vehicle renewal program is underway providing access to 5-star ANCAP-rated vehicles to younger and disadvantaged drivers. The pilot was announced by the Minister for Regional Transport and Roads in May 2022 as a priority action of the 2026 RSAP. The pilot is being delivered in partnership with Essential Energy.

Further insights from the pilot will help understand the feasibility of a broader scheme, including how it could support regional younger drivers, including those from disadvantaged backgrounds.

The NSW Government will investigate the rollout of the Unsafe2safe program being trialled by the Victorian Government and may consider introducing a similar scheme in NSW. Young drivers in regional Victoria driving older cars are 15 times more likely to be killed in crashes compared with the state average. Under the Unsafe2safe program, young drivers can receive up to \$5000 to upgrade from an older, unsafe car to a newer model. The Victorian trial aims to replace up to 1000 unsafe vehicles that are more than 16 years old and have poor safety ratings.

## **6.2 Recommendation 17**

The Committee recommends that Transport for NSW, in consultation with local councils, investigate providing rural and regional local councils with vehicles to be used for lessons by learner drivers.

### **6.2.1 NSW Government response**

#### **Noted**

At this stage there are no NSW Government plans to provide vehicles directly to local councils to be used by learner drivers. Transport for NSW can however work with councils to provide advice on safe vehicle choices should councils wish to ensure their fleet is compatible for use by learner drivers.

As part of the 2026 RSAP, the NSW Government committed to a vehicle renewal program to provide former fleet vehicles from Government and corporate partners to younger and disadvantaged drivers in NSW. The 2026 RSAP also includes a commitment to consider further options to remove less safe vehicles from the system for high-risk categories of drivers.

An initial pilot of a vehicle renewal program is underway providing six participants from regional and rural NSW access to 5-star ANCAP-rated vehicles. The pilot was announced by the Minister for Regional Transport and Roads in May 2022 as a priority action of the 2026 RSAP. The pilot is being delivered in partnership with Essential Energy.

Further insights from the pilot will help understand the feasibility of a broader scheme, including how it could further support regional younger drivers, particularly those from disadvantaged backgrounds.

## 7. Integration of driving simulators into the Graduated Licensing Scheme

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### 7.1 *Recommendation 18*

The Committee recommends that Transport for NSW trial the use of driving simulators, particularly in rural and regional areas, to determine their effectiveness in supporting learner drivers to obtain their licence.

#### 7.1.1 NSW Government response

##### **Noted**

Transport for NSW has reviewed studies on the effectiveness of driving simulators as training and assessment tools. This was a recommendation by the Staysafe Committee in the 2017 Staysafe inquiry into Driver Education, Training and Road Safety.

Research suggests that, while simulators provide some advantages, benefits are outweighed by the lack of evidence of transferability of simulated experiences to on-road driving. Therefore, there is insufficient evidence to include simulators in the existing suites of training and assessment tools available to drivers.

Simulated environments do not reflect the complex combination of physical tasks, cognitive and environmental factors in a real-world driving scenario. Simulators also have limitations in peripheral vision, speed and depth perception and a general lack of realism.

Transport for NSW will continue to monitor future research as technology improves and advances of simulators in other jurisdictions, and their potential application for customers in NSW.



## 8. Access to driver education and training in schools

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### 8.1 Recommendation 19

The Committee recommends that Transport for NSW, in consultation with the Department of Education, investigate integrating driver training into stages 5 and 6 of the school curricula for students in rural and regional areas.

#### 8.1.1 NSW Government response

##### **Noted**

NSW leads national and international jurisdictions with best practice and evidence-based road safety education programs, from early childhood education to Year 12. NSW is the only jurisdiction in Australia with such comprehensive support for teachers, early childhood services and schools in the delivery of road safety as part of the curriculum. The NSW Government funds the Road Safety Education Program (RSEP) to support teachers in more than 3,000 primary and secondary schools, and more than 4,000 early childhood services across the State.

Road safety in NSW schools focuses on the knowledge, values, attitudes and behaviours to help make informed decisions as road users, and later as a passengers and future drivers. The NSW curriculum does not include in-vehicle driver training, nor a focus on obtaining a licence. Learning to drive is a key responsibility of parents and carers, outlined in the NSW Education Department's Road Safety Education, Driver Education and Training Policy.

Research into school-based driver training programs has consistently found little or no evidence of reduced crash involvement as a result of having participated in school-based courses. On the contrary, evidence suggests that young people who obtain their licences later are less likely to crash.

NSW schools access resources to support the teaching of passenger and future driver safety. The decision on which resources to use is a localised school-based one as schools know their students' learning needs and can determine how to address them.

Transport for NSW will, as part of ongoing improvement of road safety education resources and communication with schools through the RSEP, work with the Education Sectors to ensure that the Safer Drivers Program is clearly highlighted as an available and evidence-based driver training option for young learners.

Transport for NSW will also continue to fund community organisations that deliver road safety education to young people across NSW through various programs, events and initiatives.

## **8.2 Recommendation 20**

The Committee recommends that Transport for NSW consider providing schools in rural and regional areas with access to a driver training program, including access to a professional driving instructor, if such programmes cannot be formally included in the school curriculum.

### **8.2.1 NSW Government response**

#### **Noted**

The NSW school curriculum does not include in-vehicle driver training or a focus on obtaining a licence. The focus in schools is on the teaching of driver education, specifically on safer attitudes, values and behaviours as a safer passenger and future driver.

However, Transport for NSW will continue to support delivery and reach of the Safer Drivers Course, which includes an in-vehicle component, in regional and rural locations. Through the Driver Licensing Access Program, Transport for NSW will provide targeted support to young people experiencing disadvantage in accessing the licensing system, including completing in-vehicle training. Under the Learner Driver Mentoring Programs volunteer learner driver mentors can also provide unpaid driver supervision.

Transport for NSW will continue to work closely with the NSW Department of Education to promote any evidenced-based driver licensing programs and information to students who are learning to drive.

## 9. Learner drivers need access to information about driving programs

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### 9.1 *Recommendation 21*

The Committee recommends that the NSW Government consult with the Australian Government to create a publicly accessible database of all driving programmes offered across Australia.

#### 9.1.1 NSW Government response

##### **Support in principle**

The NSW Government will consult with the Australian Government to investigate the options for creating a publicly accessible database of all driving programmes offered in Australia.

As part of the 2026 RSAP, the NSW Government also committed to developing a new online Road Safety Education Centre for NSW. The NSW Government has a broad range of road safety education resources and supporting information for road users, relevant to different life stages (from early childhood, through to older road users).

The new online Centre will draw together and co-ordinate education resources, as well as link to resources and programs in NSW that support safe transport and road safety outcomes. This will include material and programs relevant to young learner drivers in NSW.